Ulysses SYSTEMS

BOURBON
O f f s h o r e

BOURBON
Building together a sea of trust

WHEN WISHFUL THINKING IS NOT AN OPTION

BOURBON OFFSHORE has been using the Task Assistant for seven years. As a company now managing over **200 large offshore vessels out of a total of 490 vessels** (expected to be 600 by 2015), central management of technical procurement is a core requirement.

When on board, software is not just nice to have but an essential; the key issues are not just features and functions. **The main issues are: maturity and robustness to deal with maritime demands.**

The members of the Bourbon Offshore deployment team talk about their experience with Task Assistant.

Can your software work with minimal training?
At Bourbon **our first 30 ships started using Task Assistant without any training, whatsoever**. Currently, from the 200 deployed vessels, there are **1.600.000 maintenance job reports** on record and over **50.000 completed purchase orders**

Is your software rich enough in features to really save costs?
With 490 vessels to manage, we use the software to manage technical costs, **we predict maintenance requirements so as to optimize cost and minimize downtime.** This means the software is configured to our needs.

As a company that constantly evolves, we value Task Assistant regular updates which add up to its functionality.

Is the data easy to manage and improve?
Although we have **data on 328.000 individual items of machinery** such as pumps prime movers etc., the data we actually manage in the system is only **20.000 unique machines**. The remaining **308.000 machinery items share common data**, thus adding hugely to the ease of management **cost of inventory and reusable value** of the know-how collected.

Does the software maker provide **regular software upgrades that are easy to deploy?**

Between 11-15 March 2013 Bourbon upgraded 170 vessels. Since the first ship was deployed in 2007, Ulysses has provided **5 routine upgrades across the fleet** despite the vast amount of Bourbon specific configurations.

Is the software **designed to overcome turnover of ships, crews and software project management?**

At Bourbon, we **train more than 1800 VESSEL users** on routine. For this we allocate the time of approximately **2 full time and 8 part time trainers.**

Is the software maker **a service provider that is comfortable deploying with the challenges of company managing 200 vessels?**

We can keep 346 OFFICE users in 12 different affiliate groups happy, many of whom are superintendents plus 4 to 8 busy onboard users on each of 200 ships.

Task Assistant is developed and supported by Ulysses Systems, a leading provider of innovative business intelligence solutions to the maritime and other industries. Ulysses provides solutions based upon advanced telecommunications and information systems technologies that help people work intuitively without special software training. Ulysses' product design has at its core an understanding of how human beings perceive and process information, delivering systems that work the way people do and making information processing fundamentally more efficient.

Piraeus   Mumbai   Singapore

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